Term 2



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Cancellation Policy

At Bergin Equine we implement a strict cancellation policy. This policy is to ensure smooth running of lessons and to maximise progression for our students. The policy is as follows and applies to **all** lessons and services.

We require **minimum notice** detailed below for cancellation of services otherwise the charges below will be applied as follows:

LESSON CANCELLATION CHARGES	
24 hours or less	100% of the full lesson price
CLINIC / PONY CAMP CANCELLATION CHARGES	
14 days or less	100% of the full camp/clinic price

Riders more than 10 minutes late will not be permitted to join a lesson and will be treated as a cancellation without notice.

All booking deposits are non-refundable or transferrable.

In case of adverse weather conditions lessons may be converted into stable management lessons. Lessons will only be cancelled when orange weather warnings and above are in operation for: Wind, Rain, Snow, Fog and Thunder storms. Lesson cancellations will be at the total discretion of Bergin Equine.

Riders must clear <u>all</u> cancellation charges before they will be permitted to ride again.